

Notification



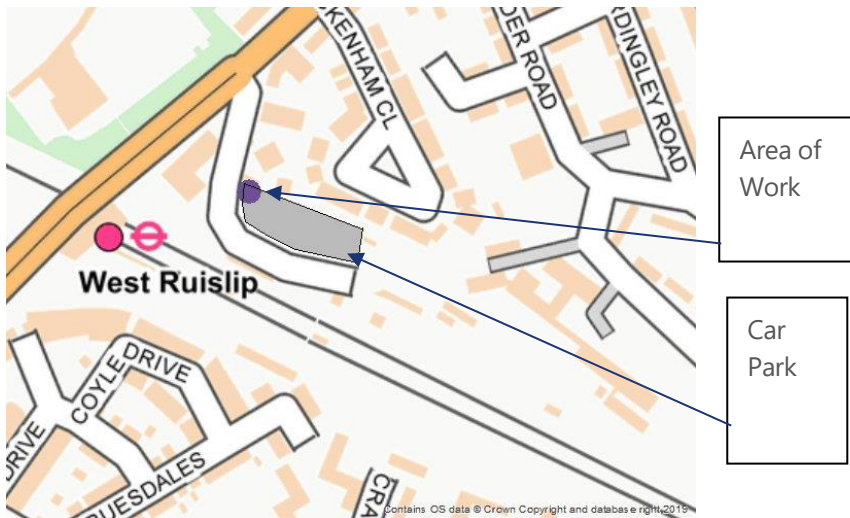
Ground Investigation works West Ruislip Station car park

December 2019 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. As part of the developing the route design of the HS2 high-speed railway, we are carrying out further ground investigation surveys in your area. The results will build on the information we already have from works done in 2017, helping us to get a better understanding of the ground conditions in the area.

What we are doing

We will be carrying out the investigation work in the western part of the West Ruislip car park from the week commencing 13th January for a period of up to four weeks. This will involve drilling down to retrieve a small core of ground. The approximate location of the survey is shown below.



There will be some noise during the hours listed in the panel to the right. The site will be surrounded by protective barriers and acoustic screens to reduce this. We will undertake the work in the smallest areas possible to reduce any disruption. We are aware that the car park is busiest during the morning and evening rush hours and will avoid this time where possible when we are delivering to the site. These dates may change due to unfortunate circumstances. We will keep you informed about any changes.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

From week beginning 13 January for up to four weeks

Working hours are from 8am to 6pm, Mondays to Fridays, and 8am to 1pm Saturdays if required

We may be on site for an hour before the start and/or end of each shift

What to expect

Sites secured with barriers and acoustic screens to reduce noise

We will need to use 5 parking bays to carry out the activity

Drilling equipment and mobile units on site

As part of the testing activity a generator might need to run for periods during these works

To sign up for news alerts please visit hs2inhillington.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>